



Wolf EMR

Release Notes for Alberta and BC

v2018.4.10

Revised October 26, 2018, version 2018.4.10

Wolf EMR software and related products and services are owned by TELUS. Wolf EMR and TELUS Health are trademarks of TELUS.

The patients, physicians and circumstances depicted within this manual are fictitious. Any resemblance of any sample data or screenshots to any actual person, whether living or dead, is purely coincidental and unintentional.

Table of contents

2018.4.10	4
What's new?	4
Patient's next and last appointment dates in patient banner	4
New prescriber enhancements	5
Fixes	5
2018.4	7
What's new?	7
Auto-correct for front-end staff	7
Verify button for front-end staff	8
Miscellaneous enhancements	8
Administration enhancement	9
Performance enhancements	9
New or changed SMART forms	9
Fixes	11

2018.4.10

October 29, 2018

This version of Wolf EMR provides a few enhancements and fixes.

What's new?

Prov.	New feature or enhancement
All	"Patient's next and last appointment dates in patient banner" below
All	"New prescriber enhancements" on the next page
All	"Fixes" on the next page

Patient's next and last appointment dates in patient banner

The patient's next and past appointment dates are now shown in all patient banners, such as in the new prescriber, growth charts, and prescriptions to review windows. In windows other than the medical summary, hover your cursor over the next encounter date to see a list of previous, today's, and future appointments (up to ten of the closest appointments).

The screenshot shows the 'Test, Janet - Medications and Allergies' window. The patient banner at the top displays 'Test, Ms. Janet' and 'Next Encounter 17-Apr-2019'. A red box highlights the 'Next Encounter' date, and a red arrow points to the 'Previous appointments' list. The 'Previous appointments' list shows the following dates and times:

- 06-Aug-2018 11:30 AM - 11:40 AM
- 23-Oct-2018 10:45 AM - 10:55 AM
- 17-Apr-2019 11:15 AM - 11:25 AM

New prescriber enhancements

The new prescriber received the following enhancement. If you haven't yet learned about the new prescriber, see "New prescriber" in the Wolf EMR help.

- For variable dose prescriptions, the start date of each new dose is now included on the printed prescription.
- Your choice of whether to allow substitutions for a specific medication is now maintained when you refill the same medication. This also applies if the original prescription was created in the Wolf EMR legacy prescriber.
- Printed prescriptions now include the name of the person who printed it in the footer.
- When front-end staff initiate refill requests for providers, the patient's primary physician is now selected by default as the prescriber. See "Queuing prescriptions for providers (new prescriber) in the Wolf EMR help.
- New options and defaults are now available to configure your medication preferences:
 - The option to allow substitutions when prescribing is now enabled by default (**Allow Substitutions Default** check box).
 - A new configuration option (**Include Problem on Rx** check box) enables you to exclude or include the patient's problems on printed prescriptions. The problem is now excluded by default.

For more information, see "Configuring medication preferences (new prescriber) in the Wolf EMR help.

Fixes

Prov.	Wolf ID	Problem ID	Description
BC	WLF-235225	1040118	The patient banner identified patients as still registered for MSP's Population Based Funding (PBF) (with a red R icon) even when the clinic disagreed to send this patient's data.
All	WLF-238700	1126531	When editing consult letters, the subjective text was displayed over the assessment field when edited.
All	WLF-238798	1130575	When viewing a completed visit record, the assessment field was cut off after 255 characters.

Prov.	Wolf ID	Problem ID	Description
All	WLF-238822	1130866	In the new prescriber, when creating a new prescription and pressing Ctrl+L a few times (to open the Investigations window), the WorkDesk crashed with the error "Microsoft Access has stopped working".
All	WLF-238917	1136680	Appointment reminders via the Wolf EMR patient portal were sent to patients every half hour if the text of the appointment's notes included an apostrophe character.
All	WLF-238928	1138369	Searching the consultant list returned additional results that did not match your search criteria.
All	WLF-239022	1141419	After a CPX form is signed and locked in a SOAP note, users were unable to edit information in the Abdomen/Pelvic or MSK/CSN/Skin tabs.

2018.4

October 11, 2018

This version of Wolf EMR provides new features, enhancements, several new and updated SMART forms, and fixes.



Some enhancements or new features were implemented as a result of ideas that our users suggested on the [Wolf EMR community portal](https://telushealthcommunity.force.com/wolfcommunity) (<https://telushealthcommunity.force.com/wolfcommunity>). We encourage you to continue to submit new ideas and to vote for and comment on existing ideas!

What's new?

Prov.	New feature or enhancement
All	"Auto-correct for front-end staff" below
AB and BC	"Verify button for front-end staff" on the next page
All	"Miscellaneous enhancements" on the next page
All	"Administration enhancement" on page 9
All	"Performance enhancements" on page 9
All	"New or changed SMART forms" on page 9
All	"Fixes" on page 11

Auto-correct for front-end staff



Users suggested this new feature as an idea on the Wolf community portal: [Auto-correct for staff](#)

Front-end staff can now use auto-replace of text for booking notes and patient instructions in the **Patients To Notify** and **Appointments To Be Made** windows. This makes entering long patient instructions more efficient. See "Using auto-replace text" in the Wolf EMR help.

Verify button for front-end staff



Users suggested this new feature as an idea on the Wolf community portal: [Verify button in scheduler](#)

In Alberta and British Columbia, to make verifying patient demographics more efficient, you can now mark patient data as verified within the **Verify Patient Details** window that opens when you mark a patient as **Arrived** in the scheduler. See "Verifying patient data" in the Wolf EMR help.

Verify Patient Details

Lemon, Jodi
 5980 SE Oriental Court
 Olds AB T1F 0E1 CA

Home
Cell
Work

Born 06-Mar-2003(15 yr)
Arrived 0 mins

Sex F

PHN 999999992
Status

BMI 29.1 (98.1%) 1 wk 2 d
Weight 105.0 kg (99.9%) 1 wk 2
Height 190.0 cm (99.9%) 1 wk 2

Primary Janna S. Schreiber, ...

Chart: 167727
Last Visit: 27-Sep-2018

Demographic Data Last Updated: 05-Oct-2016
Demographic Data Last Verified: 19-Nov-2012

☒ **Patient Data Verified** Last recording: 27-Sep-2018

Open Patient Maintenance Close

Miscellaneous enhancements

- If a patient has more than one advance directive (documents of type **Advance Directives**), the most recent now is now listed at the top.
- When changing a patient's status to an inactive status (such as deceased or left practice), all of the patient's incomplete follow-ups and notifications are now archived (and not only future ones).
- In the **Patient Maintenance > Billing** tab, you can now sort the list of bills. Click a column header to sort by that column, such as by service date or fee code. Click the column header again to sort in the reverse order. The default sort order remains by billing date in descending order.
- In **Patient Maintenance**, selecting the **Infant/Dependent** check box is now included in the audit log. This enables you to view reports of patient dependents within your clinic to avoid refused bills.
- In the **Referral Letter Composer**, if you are sending the referral via MedDialog, you can now edit the recipient via the referral detail.

Administration enhancement

- You can now see which version of the Multum medication database that your clinic is using. From the Wolf EMR home tab, choose **Help > MULTUM version** .

Performance enhancements

- Improved the performance of running a medication search in the legacy prescriber when using partial matches with a high degree of similarity.
- Improved the performance of merging and un-merging patients.

New or changed SMART forms

Canada forms

New	Update	SMART form name
X		Cannabis Requisition - MedReleaf

Alberta forms

Region	New	Update	SMART form name
Forms			
BC	X		Consent to Release of Information
AB	X		Diabetes Foot Risk Assessment Triage Ref - AHS
AB		X	Surgical Booking
Calgary	X		CWC Primary Care Ref
Central		X	Anticoagulation Clinic Ref-CAAC
Central		X	Healthy Living Program Ref
North	X		Benzodiazepine-Zopiclone Tx
North	X		Opioid Agonist Treatment (OAT) Ref -High Prairie
North	X		Opioid Treatment Agreement - High Prairie
South	X		AHS PICC Physician Orders
Requisitions			
AB			Sleep Req-Aveiro
AB	X		Respiratory & Cardio Req-ARC

Region	New	Update	SMART form name
Calgary	X		Cardiac Implantable Electrical Device Clinic - AHS
Calgary		X	General Req-Mayfair
Calgary	X		Pulmonary Function Testing - Lung Diagnostic Centre
Calgary	X		Respiratory Req - U-Breathe
Capital	X		Breast Clinic Req-Glenwood
Capital		X	Gen Req-Glenwood
Capital	X		IBD Clinic Req - UofA
Capital	X		Pain Management Req-Glenwood
Central	X		Respiratory Req - Red Deer Respiriology
South		X	Cardiology Req-Chinook Cardio
South	X		Rural Respiratory Therapy Referral - AHS

British Columbia forms

Region	New	Update	SMART form name
Forms			
BC	X		Coaching For Health - Pain
BC	X		Hep C Resistance Testing Lab Req
BC		X	Lab Req-LifeLabs
BC	X		Medical Assistance in Dying Patient Request Record
BC		X	Palliative Care Benefit Application (349)
BC	X		Worksafe BC Physician's Invoice 11A
FHA	X		Induction of Labour Booking Form
FHA	X		Obstetric Internal Medicine Referral
FHA	X		Screening for OSA - Highridge Medical
FHA	X		Surrey North Delta PCN Referral
IHA		X	Cardiac RACE Ref
VCHA	X		Access & Assessment Centre Referral
VIHA	X		Gastroenterology Central Access & Triage
VIHA	X		Home and Community Care_South Island Ref
VIHA	X		Orthotics Prosthetics Seating - Queen Alexandra
Requisitions			
BC	X		TB Screening Form - BC Centre for Disease

Region	New	Update	SMART form name
FHA	X		Surrey Sleep Clinic & Laboratory Ref
VCHA	X		TIDES Remote Rehab Referral Form
VIHA	X		Island CPAP Referral
VIHA	X		Medical Imaging Req - West Coast General Hospital
VIHA	X		Outpatient Anticoagulation Therapy
VIHA	X		Warfarin Induction Protocol

Fixes

Prov.	Wolf ID	Problem ID	Description
AB	WLF-112700	162116, 1095998	In the Service Summary report, an incorrect provider name appeared beside the provider totals.
AB	WLF-113128	167956, 899319	In the Service Summary report, the (Locum) label was incorrect added in front of some fee codes.
All	WLF-217135	664251	When defining locations, excluding the space in the postal code generated the error "Error# 380 was generated by MaskedTextBox Invalid property value".
AB	WLF-222533	690575	In the Paid Summary accounting report, some fee codes were duplicated.
All	WLF-224045		In Patient Maintenance, tabbing through the Consultant and Family Physician fields no longer launches a search.
All	WLF-221731	859742	In the scheduler, 24-hour time definition did not display properly in day and month view.
All	WLF-235910	1058863	In SMART form requisitions, the LocumFor bookmark incorrectly inserted the provider's ID instead of the locum's name.
All	WLF-236207		When using the patient portal, patients encountered an error when they chose to add an appointment to their calendar.
All	WLF-236425	1069673	In the new prescriber, when the patient's address line #1 contained long information, the patient's phone number was cut off in printed prescriptions

Prov.	Wolf ID	Problem ID	Description
All	WLF-236786	1075085	When creating a new security group within the configuration, users were unable to save the new group.
AB and BC	WLF-236777	1121385	When configuring insurers (third parties) , changes to the fee schedule that contains the fee codes you bill to the insurer, were not saved.
All	WLF-237349	1086211	When editing patient lists from the scheduler and selecting the Include removed with history patients check box, the incorrect patient was removed in some situations.
BC	WLF-237492	1088592	In British Columbia, users were able to delete a patient or third-party bill that had a reversed payment applied
All	WLF-237886	1099080	If a patient matched a practice search rule as of today's date (such as an age-based rule on the patient's birthday), the rule match did not appear in the patient banner.
All	WLF-237890	1099842	In practice search results, including the Provincial Fee Code Last Service Date column forced users to select a user-defined field that had no options.
AB and BC	WLF-238232	1109243	Patient and third-party bills that were written off did not reflect the accurate written off amount based on the number of services.
AB	WLF-238244	1110322	In Alberta, users were unable to delete a re-billed bill that was marked as refused by HLink.
All	WLF-238342	1114778	Opening the pharmacy address book from Patient Maintenance did not display the already saved pharmacy for the patient.
AB and BC	WLF-238360	1102731	In the Service Summary billing report, the insurer total was not displayed in some situations.
All	WLF-238374	1116426	Completed assessments were not appearing in bold within completed visit records.