

# WolfEMR

# Release Notes for Alberta and BC

v2018.3.10



Revised September 19, 2018, version 2018.3.10

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# Table of contents

| 2018.3.10  | 4  |
|--|----|
| What's new?  |    |
| Setting default keywords and document types when linking several similar |    |
| documents in a row   |    |
| Support for Fraser Health PDF transcription reports from Excelleris      |    |
| Miscellaneous enhancements   |    |
| Fixes  |    |
| 2018.3   | 7  |
| What's new?  |    |
| Patient assistance program   |    |
| New prescriber enhancements  |    |
| Pharmacy address book  |    |
| Medication list updates  |    |
| Vitals entry enhancements  |    |
| Lab enhancements   |    |
| Alberta billing enhancement  |    |
| Miscellaneous enhancements   |    |
| New or changed SMART forms   |    |
| Fixes  |    |
| Known issues in 2018.3.10  | 00 |
| Critical issues  |    |
| Document issues  |    |
| Lab issues   |    |
| Patient List issues  |    |
| Patient Maintenance issues   |    |
| Patient Portal issues  |    |
| Scheduling issues  |    |
| WorkDesk issues  |    |
|  |    |

# 2018.3.10

August 28, 2018

This version of Wolf EMR provides a few enhancements and fixes.

 Some enhancements or new features were implemented as a result of ideas that our users suggested on the <u>Wolf EMR community portal</u> (<u>https://telushealthcommunity.force.com/wolfcommunity</u>). We encourage you to continue to submit new ideas and to vote for and comment on existing ideas!

# What's new?

| Prov. | New feature or enhancement  |
|-------|---|
| All   | "Setting default keywords and document types when linking several similar documents in a row" below |
| All   | "Support for Fraser Health PDF transcription reports from Excelleris" on the next page              |
| All   | "Miscellaneous enhancements" on the next page   |
| All   | "Fixes" on the next page  |

# Setting default keywords and document types when linking several similar documents in a row

Users suggested this new feature as an idea on the Wolf community portal: <u>Documents</u>
 <u>Options to retain keywords and document type when linking documents</u>

When linking several documents in a row that will have the same keywords and/or document types, you can now choose to retain the ones that you just selected as the default ones for the next document. The keywords and document types are retained only for your current session, and return

to blank after you close the **Documents** window. From the **Options** menu, choose **Retain Keyword** (s) and/or **Retain Document Types**. See "Linking documents to patient charts" in the online help.

#### Support for Fraser Health PDF transcription reports from Excelleris

Wolf EMR now supports importing Fraser Health PDF Transcription from Excelleris for Maternal Fetal Medicine and Early Pregnancy Assessment Clinic reports. Once imported, these reports display in the **Electronic Investigations** area. Once you view an Excelleris Transcription Report however, it is saved in the **Documents** area in the patient's medical summary. See "Importing electronic investigations and reports" in the online help.

#### Miscellaneous enhancements

- A new **PatientAgeInYears** bookmark is now available to insert within SMART forms. It inserts the patient's age as a simple numerical (such as 32). For patients younger than 10 years, shows the age in years in decimals (such as 0.75 if the patient is 9 months old). See "Bookmarks" in the online help.
- In various WCB-Alberta forms, some fields were renamed. "Contact with WCB case manager" was renamed to "Case Conference with WCB case manager". And "Contact with WCB physician" was renamed to "Case Conference with WCB physician".
- A new reminder preference was added in Patient Maintenance for patients who prefer to have No Automated Reminder. See "Adding a new patient" in the online help.
- The Appointment CSV Extract report now includes additional fields for patient ID, appointment ID, provider ID, preferred language, and the patient name is split into first, middle, and last name.
   See "Scheduling reports' in the online help.

#### Fixes

| Prov. | WolfID         | Problem ID | Description   |
|-------|----------------|------------|---|
| All   | WLF-<br>217331 | 646763     | When merging two patient charts, the patient status (such as active or deceased) was not merged properly.                     |
| All   | WLF-<br>236584 | 1071146    | In practice searches, users were unable to add the column<br>for Lab Result Date (Most Recent Type) in the search<br>results. |

| Prov. | WolfID         | Problem ID | Description   |
|-------|----------------|------------|---|
| All   | WLF-<br>237377 | 1078211    | In the scheduler, the incorrect referring MD was saved.   |
| All   | WLF-<br>237687 | 1094359    | When using the Wolf EMR patient portal and when you specified to exclude an appointment from appointment reminders, patients still received a reminder.                                       |
| All   | WLF-<br>237788 | 1097066    | If a message had no text within the main message body<br>and you re-directed the message, and then closed the<br>WorkDesk with the re-direct window still opened, the<br>message was deleted. |
| All   | WLF-<br>238132 | 1088937    | In practice searches, users were unable to add a column for <b>Lab Result (Most Recent of Type</b> ) in the search results.   |

# 2018.3

August 15, 2018

This version of Wolf EMR provides new features, enhancements, and fixes.

 Some enhancements or new features were implemented as a result of ideas that our users suggested on the <u>Wolf EMR community portal</u> (<u>https://telushealthcommunity.force.com/wolfcommunity</u>). We encourage you to continue to submit new ideas and to vote for and comment on existing ideas!

# What's new?

| Prov.  | New feature or enhancement               |
|--------|--|
| All    | "Patient assistance program" below       |
| All    | "New prescriber enhancements" on page 9  |
| All    | "Pharmacy address book" on page 11       |
| All    | "Medication list updates" on page 12     |
| AB, BC | "Vitals entry enhancements" on page 12   |
| All    | "Lab enhancements" on page 14            |
| AB     | "Alberta billing enhancement" on page 15 |
| All    | "Miscellaneous enhancements" on page 15  |
| All    | "New or changed SMART forms" on page 16  |
| All    | "Fixes" on page 19                       |

### Patient assistance program

Wolf EMR now integrates Patient Assistance Program (PAP) information directly on your prescriptions while prescribing participating medications with the new prescriber. This copay program enables patients to receive brand-name medication at a subsidized cost from participating manufacturers. This integration simplifies informing patients of program availability, allowing greater choice and decreased patient costs.

**Note:** This integration is only available in the new prescriber. If you are not yet using or haven't yet learned about the new prescriber, see "New prescriber" in the help or the <u>New</u> <u>Prescriber User Guide</u>.

After the update to this version of the EMR, each provider will be prompted upon log in to participate in the program. Providers can also opt out (or opt in) at any time.

| Patient Assistance Program   |  |  |  |  |
|--|--|--|--|--|
| WOLF EMR ™   |  |  |  |  |
| TELUS' Health  |  |  |  |  |
|  |  |  |  |  |
| Wolf now offers the choice of integrating the Patient Assist ce Program (PAP) within the EMR. This integration simplifies informing patients of program availability allowing greater choice and decreased patient costs.  |  |  |  |  |
| If you enable this feature, then after you have selected a medication, the EMR will check to see if a program exists and if so a<br>small indicator in the prescriber module will alert you of such. If desired, a certificate code will then be added on the prescription<br>for the pharmacist to process.   |  |  |  |  |
| No patient registration is required and no EMR data is shared with any external parties. Only the total count of certificates printed on prescriptions across all TELUS EMRs is provided to participating drug manufacturers.  |  |  |  |  |
| You will always have the choice not to include certificate numbers on a particular prescription by unchecking the box for the<br>applicable medication in the prescriber module. Opting in to the program below is completely optional and there are no<br>implications of opting out. If you opt in and change your mind you can opt out at any time using your physician settings. |  |  |  |  |
|  |  |  |  |  |
| Accept and Enable PAP Decline Ask Me Later   |  |  |  |  |

When providers opt in, after they choose a medication to prescribe, the EMR checks to see if a program exists and, if so, an indicator within the medications window alerts you. If desired, a certification code will then be added on the prescription for the pharmacy to process and you can print an optional information sheet for the patient and pharmacy.

| No.   | Lemon, Judi - Medications and Aller  | gies                    |   |
|---|--|-------------------------|---|
| 1 Hone<br>3 4 10 10 10 10 10 10 10 10 10 10 10 10 10  | 🏂 🚔 🛞 New Kon Drug Allergy   |                         | ~ 0                                       |
| New New New Add to Medication Compound Override Favourites * 100 Remove International Add to | nactions Print Alex Drug @ No Known Alexples   |                         |   |
| Lemon, Jodi   | Born 06-Mar-2003(15 yr)<br>Amirod 78 mins  | Sec F                   | //// 9990234722<br>Statur                 |
| Active Medications Inactive Medications   |  |                         | Print Calck Print R Save R Save and New 🕑 |
| Chronological   | Rx Disception (Value or all tablet) 5 mg<br>1 TAB Oral Once daily As Needed for 10 Days  |                         |   |
| Diazepam (Valium oral tablet) 5 mg i TAB PO OD prn<br>Topiramate (Topamas) 25 mg i PO 800-<br>Nelatonin 5 mg PO obs   |  | -                       |   |
| PEG 3350 10 gm po od  | Prescriber Schuzter, Beata C., MD, FRCPC, Pedatrician • 🗹 Print Medications Pharmacy Central Care Pharmacy 428 9th. Ave S.E. Cal •   |                         |   |
|   | Prescription SIG Directions           Smple <ul></ul>  |                         | *   |
|   | Dosing Route Prequency   | Duration                | Start Date                                |
|   |  | ⊈prn 10 Day(s)          | 02-May-2018<br>Problem                    |
| ·   | Other Directions *   |                         | •   |
| Active Allergies (1) Inactive Allergies (0) Group by Category   | Ref Details  |                         |   |
| Alergen - Category - Seventy 9<br>6-mercaptopurine DA Alergy, 5   | Pharmacist Instructions  |                         | Dispense Quantity Refile                  |
|   |  |                         |   |
|   | Interval Week(s) • Max Disp Qty TAB •  |                         |   |
|   | Allow Substitutions  |                         |   |
|   | Print PAP Information Sheet  |                         |   |
|   | Copey Plan Detail Information  Extent Ameterson Available to a Junite the material of the materials.   |                         |   |
|   | Patient Assistance Program available to subsidize the cest of this medication.     If this option is deveload, a payment assistance number will automatioally print on the prescription along with a hand     No patient of physican information will be shared from the DPR.     No can cause modifactions of their able classistical travel and what the DPR.     No can cause modifactions of their able classistical travel and what the DPR.     No can cause modifactions of their able classistical travel and what the DPR.     No can cause modifactions of their able classistical travel and analyzity by coding out in the Preferences menu. | out for the patient.    |   |
| · •   | You can cease notifications of Patient Assistance Program availability by opting out in the Preferences menu.  |                         |   |
|   |  |                         |   |
| Wolf Demonstratrion Cli<br>1234 - Wolf Ave.<br>Vancouver, BC V3S 5J9<br>Phone: (604) 555-1234<br>Fax: (604) 630-7094  | 9  | vv                      | ritten Date: 11-Jun-2018                  |
| <b>Dv</b> • 6459 P  | <b>1 Zupanich</b><br>Parker Ave.<br>Juver, BC V5V 2C5  | Birth Date:             | 13-Feb-1967 - Female<br>PHN: 9999 168 832 |
|   |  |                         | 1111 3333 100 052                         |
|   |  |                         |   |
| 1 TAB Oral One<br>Quantity: 3 TAB   | -cholecalciferol (Fosavance 70<br>ce daily for 3 Days<br>Refills: None   | -                       |   |
| Patient Assistance  | -  | er/Grp: "1071"          | Assure                                    |
| your pharmacist   | you to have a portion of the drug cost<br>to redeem this code, you agree to have<br>n administrator. http://telusemr.ca/pap  | e the information on th | , ,                                       |
|   |  |                         |   |
| Signature:  |  |                         |   |
| Allergies/Int   |  |                         |   |
| Allergies/Illi  | tolerances:  |                         |   |
| penicillin VK   | tolerances:  | Drug Allergy            | diarrhea, Adverse<br>Reaction             |
|   | tolerances:  | Drug Allergy            |   |

For more information, see "Patient assistance program" in the online help.

#### New prescriber enhancements

The new prescriber received the following enhancement. If you haven't yet learned about the new prescriber, see "New prescriber" in the online help or the <u>New Prescriber User Guide</u>.

#### Printing all medications prescribed by other providers

When you choose to **Print All** prescriptions, medications prescribed by other providers in your clinic are now included.

#### New prescription fields

The following new fields are now available when prescribing medications. While these were added to support the upcoming PrescribelT<sup>™</sup> e-prescribing functionality, they are available to all users of the new prescriber.

- Site of Admin: (blank by default) Indicates to a pharmacy where a medication should be administered (such as left shoulder). You can manually add new sites.
- **Problem**: If a problem is selected within the prescription, it now appears in the printed prescription.

#### Improved renewal requests window

The **Prescriptions Pending Review** window for both front-end staff and providers was improved.

Front-end staff view:

| ₽××                            | Prescriptions Pending Review                              | _ <b>_ X</b>               |
|--------------------------------|---|----------------------------|
| Home                           |   | \$                         |
| C 🖌 🝢 👔                        |   |                            |
| Filter View More Edit Recall   | Print Print Mark Called Remove RX List                    |                            |
| View 🖌                         | Actions 4   |                            |
| Filter Options                 | Wolford, Patsy Helena 14-Sep-2000 F PHN:                  | Wolf Clinic                |
| All Queued Rx                  | 7/20/2018   | Dr. Mitch Cortez Whited,   |
| O Approved                     | 👔 🔲 5-aminosalicylic acid (Salofalk re 1 SUP PR OD 7 Days |                            |
| O Denied                       | Lemon, Jodi 06-Mar-2003 F PHN: 1                          | Wolf Clinic                |
| O To Come In                   | 7/20/2018   | Dr. Beata Cyrstal Schuster |
| O Pending                      | ✓ Bismuth subsalicylate (Bismuth 10 mL PO BID 10 Days     |                            |
| Historical Refills Last 7 Days | 7/20/2018   | Dr. Beata Cyrstal Schuster |
| Prescriber(s)                  | DiphenhydrAMINE (Benadryl oral 1 TAB PO OD 20 Days        |                            |
| All                            | 7/20/2018   | Dr. Beata Cyrstal Schuster |
|                                | Flecainide (Tambocor oral tablet 1 TAB PO OD 28 Days      |                            |
| Pharmacy Phone                 | 7/20/2018   | Dr. Beata Cyrstal Schuster |
| Central care Ph (403)-255-3886 | Calciustriol topical (Dovonex 0.0 1 APPLN TP OD 30 Days   |                            |
| (                              |   |                            |

Provider view:

| Rĕ   | Prescriptions to be Reviewed   |                              |                                  |  |
|--|--|------------------------------|----------------------------------|--|
| Home   |  |                              |                                  |  |
|  | 🖕 📭 🐦 🕅 🦨 🔬 🚔 🍰<br>arove Deny Reject To Come Interactions Redirect Print Mark Called |                              |                                  |  |
| Filter view more cuit Ap                       | prove Deny Reject To Come Interactions Redirect Print Mark Called                    |                              |                                  |  |
| View "   | Actions  |                              |                                  |  |
| Filter Options  Historical Refills Last 7 Days | Goldberg, Marlin Rosendo   | Born 23-Jun-2009(9 yr 1 m) 5 | ēex <b>M</b>                     |  |
| Pharmacy Facility                              | 5184 NW Tennis Court Home 366453240  |                              | 17.2 (91.1%)                     |  |
| All  | Redwood Meadows AB C8K 2R9 CA     Cell 31187089     Work                             | Weight<br>Height             | 16.5 kg (55.7%<br>98.0 cm (12.3% |  |
| Patient Name                                   |  | i iegin.                     | 90.0 cm (12.3 %                  |  |
| Goldberg, Marlin Rosendo                       | соор   |                              |                                  |  |
| Lemon, Jodi                                    | 7/23/2018  |                              |                                  |  |
|  | Acetaminophen/caffeine/codeine (Tylenol No 1 TAB PO OD 10 Day                        | /5                           |                                  |  |
|  |  |                              |                                  |  |
|  |  |                              |                                  |  |
|  |  |                              |                                  |  |
|  |  |                              |                                  |  |

• Renewal requests for each pharmacy or patient are now grouped.

In the front-end staff view, the first line shows the patient information, followed by the date of the request, and medication details.

In the provider view, the patient banner appears at the top. The first line shows the pharmacy information, followed by the date, location, and provider who is requesting the renewal, followed by the medication details.

To see more detailed information, click **View More**.

 Status icons now appear for each medication in the queue. This enables you to see at a glance which action was taken (approved 1<sup>a</sup>), denied 1<sup>a</sup>, patient must come in <sup>A</sup>, recalled <sup>O</sup>)

For more information, see "Managing queued prescriptions - queuer workflow (new prescriber)" or "Processing queued prescriptions and refill requests ( - provider workflow (new prescriber)" in the online help.

#### Pharmacy address book

A new pharmacy address book is now available when you search for a pharmacy while prescribing and in **Patient Maintenance**. When you select a pharmacy, click the

| Search<br>Actions       |                               |                                |            |                |           |
|-------------------------|-------------------------------|--------------------------------|------------|----------------|-----------|
| Search all              |                               | Province < <all></all>         | > <b>•</b> |                | More 🦊    |
| Pharmacies<br>Name      |                               | Address                        | City       | Phone          | Fax       |
| 🛂 Central care Pharma   | c <b>y</b>                    | 428 9th. Ave. S.E. Calgary T2G |            | (403)-255-3886 |           |
| 🔠 Central Care Pharma   | cy                            | 428 9th. Ave S.E. Calgary T2G  |            | (403)-255-3886 |           |
| 🔄 Drugstofe Pharmacy    | /                             | SIGNAL HILL                    |            | (403)-686-8030 |           |
| 🔠 Health Plus Rexall Ph |                               | Fax - 254-1773                 |            | (403)-254-9600 |           |
| 🔠 IDA                   |                               | Symons Valley                  |            | (403)-274-2444 |           |
| 🛂 luke's value drugma   | IDA IDA                       | 2 4st n.e.                     |            |                |           |
| 🛂 luke's value drugma   | Type: Pharmacy                | 2 4th st n.e.                  |            | (403)-266-4142 |           |
| 🛂 luke's value drugma   |                               | 2 4th st n.e.                  |            | (403)-266-4142 |           |
| outpt pharmacy          | Symons Valley                 | perta children's hosp          |            | (403)-943-7303 |           |
| 🔠 Rexall Drug           | Phone: (403) 274-2444<br>Fax: | lst s.e                        |            | (403)-235-5902 |           |
| 📇 Rexall Drug           | Fdx;                          | ochrane                        |            | (403)-932-3444 |           |
| rexall drug store       |                               |                                |            | (403)-255-1922 |           |
| 占 Rexall, Health Plus   |                               | Fax - 254-1773                 |            | (403)-254-9600 |           |
| 📑 safeway               |                               | marketmall                     |            | (403)-288-8804 |           |
| 📑 safeway               |                               | north hill mall                |            | (403)-210-0224 |           |
| Shoppers                |                               | Market Mall                    |            | (403)-288-0111 |           |
| 🛃 Shoppers Drug Mart    |                               | Deer Valley                    |            | (403)-278-7460 |           |
| ← Record 1 of 31 → ₩ <  |                               |                                |            |                | ►.        |
|                         |                               |                                |            |                | OK Cancel |

#### Medication list updates

The Multum medication and interaction list was updated to reflect new, modified, and discontinued medications, as well as updated dosages up to the June 2018 drug list.

#### Vitals entry enhancements

Users suggested this new feature as an idea on the Wolf community portal: <u>Entering</u> vitals

We improved how vitals are entered in Wolf EMR. Front-end staff can now enter vitals without the presence of a health care provider. In addition, providers and front-end staff can now easily enter historical vitals and enter multiple values of the same vital (such as blood pressure taken at intervals during the same visit). You can access the vitals options from the right-click menu (**Vitals Without a Provider**, **Vitals Multiple**, and **Vitals Historical**).

#### Entering vitals by front-end staff

Front-end staff can now enter vitals in patient chart s without the presence of a provider. For example, if patients are participating in a weight management program, staff can capture their weight from the clinic scale.

From the WorkDesk, under Data Entry, click Vitals Without Provider and find the patient.

These vitals visits do not have a real provider attached to them and are not billed. Instead, they are entered as a special "vitals without provider" visit, under a specially-configured "non-provider" (for example, named **Vitals Provider**). These visits appear in the list of encounters, and show the initials of the vitals provider (for example **VP**).

When filtering encounters, you can choose to include or exclude these vitals visits. Before front-end staff can enter vitals, the special vitals provider must first be enabled and configured.

For more information, see "Entering vitals by front-end staff" and "Configuring a "non-provider" for vitals entry" in the help.

#### Entering historical vitals

You can now easily enter multiple historical vitals at once. For example, a patient may provide a set of vitals that they captured over the course of several days or weeks. Or, you may receive a set of vitals from a consultant's letter. There is no encounter associated with these readings.

From the WorkDesk, under Data Entry, click Historical Vitals and find the patient.

| New Delete Unlock<br>Screen<br>Actions         Date:         Poles:         Pulse:         Height:         Waist Circ.:         Head Circ.:         @ cm O in Temp.:         @ C O F         BP Diastolic:         RR:       Weight:         @ kg O b BMI:       02 Sats:         Glucose:       Save  |     |
|--|-----|
| Date: <ul> <li>* Source:</li> <li>Source:</li> <li>Source:</li> <li>Source:</li> <li>Waist Circ.:</li> <li>Head Circ.:</li> <li>@ cm @ in Temp.:</li> <li>@ C @ F</li> <li>BP Diastolic:</li> <li>RR:</li> <li>Weight:</li> <li>@ kg @ lb BMI:</li> <li>O2 Sats:</li> <li>Glucose:</li> <li>Save</li> <li>Save&lt;</li></ul> |     |
| BP Diastolic: RR: Weight: @ kg O lb BMI: 02 Sats: Glucose: Save  |     |
| Save   |     |
|  |     |
| Date Time Source BP Systolic BP Diastolic Pulse RR Height Weight BMI Waist Circ. Head Circ. Temp. 02 Sats Gluc   | ose |
| 12-Dec-2016 11:00 AM Source 1 120 80 165 cm 45 kg 16.6   |     |

For more information, see "Entering historical vitals" and "Configuring historical vitals entry" in the help.

#### Entering multiple vitals

You can enter multiple readings of the same vital for blood pressure, pulse, temperature, respiration rate, and O2 saturation. For example, an anxious patient may have multiple blood pressure readings taken every 15 minutes for an hour.

The recording of multiple vitals can be attached to a vitals visit performed by front-end staff or to a regular encounter with a provider.

For front-end staff, from the WorkDesk, under **Data Entry**, click **Vitals Without Provider**, and find the patient.

For providers, from the WorkDesk, click Vitals Entry and select the encounter from the list.

| BP Systolic:<br>BP Diastolic:<br>Note: For a vital reading to show in t<br>marked. | Height: Waist C<br>Weight: Meight: Maist C<br>Meight: Meight: Maist C<br>Meight: Maist C<br>Meight: Maist C<br>Meight: Maist C<br>Maist C | () Weight Units:                | • cm ○ in Temp:          O2 Sats:            • kg ○ lb ○ C ○ F %            • su Use. Only one for each vital type may be |
|--|---|---------------------------------|---|
| Blood Pressure   |   |                                 |   |
| Systolic Diastolic Posture   | Location Exer   | tion Date / Time:               |   |
| *  |   | ▼ 16-Dec-2016 7:5               | 2 PM Use Save Delete Ne   |
| Systolic Diastolic Posture   | Location  | Exertion                        | Time  |
| *  | ation Exertion  | Date / Time:                    |   |
|  |   | xertion Ti                      | ime   |
| · · · · · · · · · · · · · · · · · · ·  | cation  | Date / Time:                    |   |
| *OCF   | •   | 16-Dec-2016 7:5                 | 2 PM 📃 🗆 Use Save Delete Nev  |
| Temp Unit Location   | Time  |                                 |   |
| Respiration Rate   |   |                                 |   |
|  |   | B.4. 17                         |   |
| RR Exertion  | •   | Date / Time:<br>16-Dec-2016 7:5 | 2 PM 🗐 🗆 Use Save Delete Nev  |

In the Structured Examinations list, choose Vitals Multiple.

For more information, see "Entering multiple vitals" and "Configuring multiple vitals entry" in the help.

#### Lab enhancements

Investigation reports from the following facilities are now available in the **Documents** tab.

- Endoscopy reports from Fraser Health Authority
- Clinical & Systems Transformation reports from Vancouver Coastal, Providence Health and PHSA Health Authorities

#### Alberta billing enhancement

In Alberta, when searching for bills, you can now search for inactive providers' bills. See "Searching for bills" in the online help.

#### Miscellaneous enhancements

#### Height on adult charts

 Users suggested this new feature as an idea on the Wolf community portal: <u>Height on</u> <u>adult chart</u>

You can now see the height of adult patients (20+) when you hover your mouse over the weight in the patient banner.

#### Head circumference in general visit templates

- Users suggested this new feature as an idea on the Wolf community portal: <u>Head</u> <u>Circumference Needs to be Added to the General Template</u>

You can now enter the head circumference in the **General Visit** SOAP exam template (in addition to vitals entry (F6) window).

#### Other enhancements

- When scheduling recurring appointments or courses, you can now choose a **Biweekly** option for appointments every two weeks.
- Mammograms now appear as a procedure type when entering preventive care results for male patients.
- The Maternity Patients Registered list now excludes inactive patients by default.

- When viewing the list of external consultants, you can now view inactive consultants. In the list of consultants, an (I) indicator appears if a provider is inactive.
- When searching for external consultants, you can now search for inactive ones. Select the Include Inactive check box. In the list of consultants, inactive ones appear with an (I) indicator before their name. When you view their details, the date when they became inactive in your system is included.
- In British Columbia, when editing an incomplete WSIB form, you can now edit the Attending Physician. This is useful when one provider starts the form and another provider completes and submits it later.
- We improved the performance of loading electronic signatures within SMART forms.

#### New or changed SMART forms

#### National forms

| Region | New | Update | SMART form name                                       |
|--------|-----|--------|---|
| Forms  |     |        |   |
| CAN    | Х   |        | Consent to Obtain Personal Information-Service Canada |
| CAN    | Х   |        | Medical Report-Service Canada                         |
| CAN    |     | Х      | TRELEGY ELLIPTA Patient Support Program               |

#### Alberta forms

| Region  | New | Update | SMART form name                                 |  |  |  |
|---------|-----|--------|---|--|--|--|
| Forms   |     |        |   |  |  |  |
| AB      | Х   |        | 24 Hour Blood Pressure Monitoring Ref           |  |  |  |
| AB      | Х   |        | Assessment of Mental Functioning-AISH           |  |  |  |
| AB      |     |        | Deleted: Audiology Consultation Referral        |  |  |  |
| AB      | Х   |        | Cardiac Diagnostic Req-North West Cardio-AB     |  |  |  |
| AB      | Х   |        | Home Care Referral-AHS<br>Home Care Ref-AHW     |  |  |  |
| AB      |     | Х      | Lumbar Spine Imaging Screening Record           |  |  |  |
| AB      |     | Х      | Senior Health & Geriatric Medicine Ref          |  |  |  |
| AB      | Х   |        | Surgical Booking Request Change or Cancellation |  |  |  |
| Calgary |     | Х      | AHS Anorectal Clinic Referral                   |  |  |  |

| Region    | New | Update | SMART form name   |  |  |  |
|-----------|-----|--------|---|--|--|--|
| Calgary   |     | Х      | Asthma Ped Ref-ACH  |  |  |  |
| Calgary   |     | Х      | Audiology Ref-Bow River Hearing   |  |  |  |
| Calgary   |     | Х      | Community Accessible Rehab Ref  |  |  |  |
| Calgary   |     | Х      | COPD & Asthma Ref   |  |  |  |
| Calgary   | Х   |        | COPD & Asthma Program Respiratory Education Ref   |  |  |  |
| Calgary   | Х   |        | DECA Diabetes Endocrinology   |  |  |  |
| Calgary   | Х   |        | Diabetes Centre Educator Referral   |  |  |  |
| Calgary   | Х   |        | Diabetes Clinic Referral Calgary Rural-AHS  |  |  |  |
| Calgary   |     | Х      | Diabetes in Pregnancy Ref   |  |  |  |
| Calgary   |     | Х      | Hearing Loss Ref-HLC  |  |  |  |
| Calgary   |     | Х      | MEI Momentum Evidence Innovative  |  |  |  |
|           |     |        | (replaces >Physiatry Ref-Evidence)  |  |  |  |
| Calgary   |     | Х      | Panther Sports Medicine Req   |  |  |  |
| Calgary   | Х   |        | Pelvic Floor Clinic Ref-AHS   |  |  |  |
| Calgary   |     | Х      | Referral Form-PCNCF   |  |  |  |
| Capital   |     | Х      | Child & Teen Mental Health  |  |  |  |
| Capital   |     |        | Deleted: MRI Req (OP Consult)-CHG   |  |  |  |
| Requisiti | ons |        |   |  |  |  |
| AB        |     | Х      | CT Req-AHS  |  |  |  |
| AB        |     | Х      | MRI Req-AHS   |  |  |  |
| AB        |     | Х      | Nuclear Imaging Req-AHS   |  |  |  |
| AB        |     | Х      | Sleep Disorder Ref-Quality Sleep Care   |  |  |  |
| AB        |     | Х      | Sleep Referral-MedSlee  |  |  |  |
|           |     |        | (replaces Sleep Disorder Ref-MedSleep)  |  |  |  |
| AB        |     | Х      | Zoonotics-Serology Req 20087  |  |  |  |
| Calgary   |     | Х      | Molecular Diagnostic Req-ACH  |  |  |  |
| Calgary   | Х   |        | Pediatric Nutrition Counselling Ref   |  |  |  |
| Calgary   |     | Х      | Pulmonary Req-Peak  |  |  |  |
| Calgary   |     | Х      | Respiratory Req-Dream Sleep   |  |  |  |
| Calgary   |     | Х      | Ultrasound Req-Sunridge   |  |  |  |
| Capital   |     | Х      | Adult Bariatric Clinic Ref  |  |  |  |
| Capital   |     | Х      | DECA Diabetes Endocrinology<br>Diabetes Centre Educator Referral<br>Diabetes Clinic Referral Calgary Rural-AHS<br>Diabetes in Pregnancy Ref<br>Hearing Loss Ref-HLC<br>MEI Momentum Evidence Innovative<br>(replaces >Physiatry Ref-Evidence)<br>Panther Sports Medicine Req<br>Pelvic Floor Clinic Ref-AHS<br>Referral Form-PCNCF<br>Child & Teen Mental Health<br>Deleted: MRI Req (OP Consult)-CHG<br>CT Req-AHS<br>MRI Req-AHS<br>Nuclear Imaging Req-AHS<br>Sleep Disorder Ref-Quality Sleep Care<br>Sleep Referral-MedSlee<br>(replaces Sleep Disorder Ref-MedSleep)<br>Zoonotics-Serology Req 20087<br>Molecular Diagnostic Req-ACH<br>Pediatric Nutrition Counselling Ref<br>Pulmonary Req-Peak<br>Respiratory Req-Dream Sleep<br>Ultrasound Req-Sunridge |  |  |  |

| Region  | New | Update | SMART form name                               |  |  |
|---------|-----|--------|---|--|--|
| Capital |     |        | Deleted: Colonoscopy Screening-SCOPE          |  |  |
| Capital |     | Х      | Micro Req-Dynalife-AB Cap                     |  |  |
| Capital |     |        | Deleted: MRI Req (OP Consult)-CHG             |  |  |
| Capital | Х   |        | Pulmonary Req - Optimum Pulmonary Diagnostics |  |  |
| Capital |     |        | Deleted: Respiratory Req-Gameau               |  |  |
| Central | Х   |        | Deleted: Respiratory Req-Gameau<br>Lab Req    |  |  |
| Central | Х   |        | Non-gynecological cytology requisition        |  |  |
| North   |     | Х      | Lab Req-AB (19946)                            |  |  |
| South   | Х   |        | Colposcopy Referral-AHS                       |  |  |

#### British Columbia forms

| Region    | New | Update | SMART form name  |  |  |
|-----------|-----|--------|--|--|--|
| Forms     |     |        |  |  |  |
| BC        |     | Х      | Bounce Back Ref (replaces form in the VIHA folder)         |  |  |
| BC        | Х   |        | First Link Alzheimer Society                               |  |  |
| BC        |     | Х      | Report Ability to Drive                                    |  |  |
| IHA       | Х   |        | BCCH Scoliosis Referral Form                               |  |  |
| IHA       | Х   |        | Diabetes Education Centre Ref                              |  |  |
| VCHA      | Х   |        | Maternal Child Health Program ref - Kaxla Heiltsuk Society |  |  |
| VCHA      |     |        | DELETED: Pain Assessment Ref-Change Pain                   |  |  |
| VCHA      |     |        | DELETED: Internal Medicine & Rapid Access Ref-StPaul       |  |  |
| VCHA      |     | Х      | Sexual Health Ref (Female)-UBC                             |  |  |
| VIHA      | Х   |        | Diabetes Education Centre Ref                              |  |  |
| VIHA      | Х   |        | Outpatient Adult Diabetes Services Ref                     |  |  |
| Requisiti | ons |        |  |  |  |
| BC        |     | Х      | Bone Density (OP)  |  |  |
| BC        | Х   |        | Sleep & Respiratory Req-Mainland                           |  |  |
| BC        |     | Х      | NIPT Req-LifeLabs Panorama                                 |  |  |
| BC        | Х   |        | Respiratory Ref-Independent Respiratory                    |  |  |
|           |     |        | (replaces Respiratory Ref)                                 |  |  |
| FHA       | Х   |        | Cardiology Diagnostic Services Req-Burnaby Hospital        |  |  |
| FHA       | Х   |        | Pulmonary Diag Req (RTXX106256A)                           |  |  |

| Region    | New      | Update  | SMART form name   |  |  |  |
|-----------|----------|---------|---|--|--|--|
| IHA       |          |         | DELETED: EMG Req-RIH  |  |  |  |
| IHA       |          | Х       | MRI Req   |  |  |  |
| IHA       |          | Х       | Respiratory Services Req                                    |  |  |  |
| VCHA      | Х        |         | Alzheimer Patient Registration                              |  |  |  |
| VCHA      |          | Х       | US & X-Ray Req-WCMI   |  |  |  |
| VHCA      |          | Х       | Bone Density Req-Greig                                      |  |  |  |
| VHCA      |          | Х       | Fertility Ref-Olive   |  |  |  |
| VHCA      | Х        |         | Rapid Breast Req-PHC  |  |  |  |
| VHCA      |          | Х       | X-Ray Req-Greig   |  |  |  |
| VIHA      | Х        |         | Atrial Fibriliation Clinic-RJH                              |  |  |  |
| VIHA      |          | Х       | Lab Req-BC VIHA   |  |  |  |
| Special a | authorit | y forms |   |  |  |  |
| BC        |          |         | DELETED: Glycopyrronium + Tiotropium (5362)                 |  |  |  |
| BC        | Х        |         | Pharmacare Medication coverage- Medical Assistance in Dying |  |  |  |
| BC        | Х        |         | Renflexis (Infliximab) PSP Enrollment - Merck               |  |  |  |
| BC        |          | Х       | Xpose Rheumatology PSP enrollement_Cosentyx                 |  |  |  |
|           |          |         | Xpose Dermatology PSP enrollement Cosentyx                  |  |  |  |
|           |          |         | Xpose - XOLAIR for CIU                                      |  |  |  |

#### Saskatchewan form

| Region    | New | Update | SMART form name |
|-----------|-----|--------|-----------------|
| Requisiti | ons |        |                 |
| SK        |     | Х      | MRI Req-Mayfair |

### Fixes

| Prov. | WolfID         | Problem ID | Description  |
|-------|----------------|------------|--|
| All   | WLF-<br>214275 | 613526     | When printing an encounter from Patient Maintenance,<br>users encountered the error "Invalid length parameter<br>passed to the RIGHT function".                      |
| All   | WLF-<br>216707 | 608426     | In the scheduler, when viewing a patient list from the appointment details, users were unable to choose a list when they had previously viewed another patient list. |

| Prov.    | WolfID         | Problem ID | Description  |
|----------|----------------|------------|--|
| All      | WLF-<br>228078 | 924099     | In practice searches, when viewing rule matches, if two patients had the same first and last name, they appeared as a single patient instead of two separate patients.                   |
| All      | WLF-<br>231004 | 953725     | If a patient had two appointments in the same day, opening<br>the Vitals Entry (F6) from the scheduler always opened an<br>encounter for the first appointment of the day.               |
| AB<br>BC | WLF-<br>231094 | 981214     | In the Service Summary billing report, locum bills were not included when the provider they were covering for had bills within the report dates.   |
| All      | WLF-<br>234072 | 1017844    | Added more white margin space at the top of printed prescriptions created with the new prescriber to prevent text from getting cut off when manually faxing.                             |
| All      | WLF-<br>234567 | 1028009    | In the scheduler, if a user was restricted from viewing patient demographics, information was still visible.   |
| All      | WLF-<br>235038 | 1038365    | When adding vaccinations, users could enter an empty line<br>after a lot number, which caused issues when exporting the<br>immunization report to a spreadsheet.                         |
| All      | WLF-<br>235142 | 1039173    | In the referral letter composer, re-opening and printing a past letter displayed today's date instead of the original letter date.   |
| All      | WLF-<br>235516 | 1047922    | Document keywords for PSA (prostate-specific antigen)<br>were not identifying the document as a preventive care<br>procedure in the medical summary.                                     |
| All      | WLF-<br>235653 | 618313     | Deleting an ICD9 codes in configuration generated the<br>error "Error: -2147217913 was generated by Microsoft<br>OLE DB provider for ODBC Drivers".                                      |
| All      | WLF-<br>235916 | 1058860    | Running the Appointment CSV Extract report generated the<br>error: "This program is blocked by group policy." then<br>"Access to the path 'F: AppointmentExportReportcsv' is<br>denied". |
| All      | WLF-<br>236008 |            | Printing a patient lab results from the<br>Investigation/Document In Basket using Quick Print<br>used the printer from the last room you were in.  |
| All      | WLF-<br>236375 | 1067880    | Configuring a new province generated the error "Run-time error '-2147217900(80040e14)': Invalid column name".  |
| All      | WLF-<br>236495 | 1070306    | In the <b>Tasks</b> tab of the provider WorkDesk, the pane intermittently caused display issues.   |

| Prov. | WolfID         | Problem ID | Description  |
|-------|----------------|------------|--|
| All   | WLF-<br>236553 | 1071216    | In practice search results, users were unable to add a column for the Exam Finding Date (Most Recent of Type).   |
| AB    | WLF-<br>236648 | 1073057    | When a lab import from Calgary Laboratory Services was interrupted, only partial lab information appeared in patient charts.   |
| All   | WLF-<br>236664 | 1073082    | When copying appointments in the scheduler that were written off or memoed, the Memo or Write Off status was not copied.   |
| All   | WLF-<br>236838 | 1068974    | In SOAP notes, users were unable to print all information from exam findings.  |
| All   | WLF-<br>238055 | 1110197    | Users were unable to print referrals from the Referral Letter<br>Composer. When using the Quick Print button, users<br>encountered an error and the referral did not print and when<br>using the Print button no error was generated but the referral<br>also did not print. |

# Known issues in 2018.3.10

TELUS Health is aware of the following known issues in the Wolf EMR 2018.3.10 release, which will be further triaged and resolved in upcoming releases.

While we make every effort to include information about high priority defects and fixes that, in our best judgment, should be disclosed to clients, be aware that not all known defects and fixes are documented herein.

## Critical issues

| Users<br>affected | Description  | Notes          |
|-------------------|--|----------------|
| All<br>WorkDesk   | Groups without any members linked are displayed and can be selected in the <b>Follow Ups</b> window. | WLF-<br>116777 |
| users             | Workaround: None - data display issue; do not send messages to groups that have no active members.   |                |

#### Document issues

| Users<br>affected | Description   | Notes          |
|-------------------|---|----------------|
| All users         | If you click the middle part of the <b>Documents</b> window and press F9 to open <b>Patient Maintenance</b> , an error message (Run-time error: Invalid procedure call or argument) is displayed. After you click <b>OK</b> , the <b>Documents</b> window closes. | WLF-<br>116848 |
|                   | Workaround: None  |                |

### Lab issues

| Users<br>affected | Description   | Notes          |
|-------------------|---|----------------|
| All users         | Import history for Lab 3 is showing CRC-32 value instead of SHA512 value. | WLF-<br>213715 |
|                   | Workaround: None  |                |

## Patient List issues

| Users<br>affected | Description   | Notes          |
|-------------------|---|----------------|
| All users         | Under certain conditions, items from the Patient Search tab are being displayed on the <b>Restriction Data</b> tab. | WLF-<br>212806 |
|                   | Workaround: None  |                |

## Patient Maintenance issues

| Users<br>affected                   | Description   | Notes          |
|-------------------------------------|---|----------------|
| All Patient<br>Maintenance<br>users | If you open the Patient Search window from the <b>Patient Search</b> tab of <b>Patient Maintenance</b> (from Scheduling), in the calendar (displayed from the Birth Date field of Patient Search) you cannot use the mouse to select a different date; you must use the keyboard instead. | WLF-<br>117035 |
|                                     | Workaround: Avoid using this workflow to enter the birth date for a patient.  |                |
| Clinic<br>administrators            | Users with view-only access to the Demographics module can create new patient records via the <b>Patient Quick Add</b> form.  | WLF-<br>116776 |
|                                     | Users with view-only access can create patients using the quick-add tool, but these cannot be modified post-creation. These would also be limited to very basic details (Name, DOB, PHN, Phone#).   |                |
|                                     | Workaround: Users with read-only access to demographics should not use the <b>Patient Quick Add</b> tool.   |                |

| Users<br>affected          | Description  | Notes          |
|----------------------------|--|----------------|
| All Patient<br>Maintenance | An "Invalid procedure call or argument" error is displayed if any text field ends with a hyphen (-) on the <b>Name/Addr/Phone</b> tab.   | WLF-<br>116731 |
| USERS                      | Workaround: Avoid ending any text field in the Name/Addr/Phone tab with a hyphen.  |                |
| All Patient<br>Maintenance | When you try to unmask a security restriction, an error message ("Run-<br>time error: Invalid procedure call or argument") is displayed. | WLF-<br>116997 |
| users                      | Workaround: None.  |                |

#### Patient Portal issues

| Users<br>affected | Description   | Notes  |
|-------------------|---|--------|
|                   | If you sign out from the patient portal while in step 2 of booking an | WLF-   |
| Portal            | appointment, "An Error Has Occurred" is displayed.                    | 213897 |
| users             | Workaround: None  |        |

# Scheduling issues

| Users<br>affected  | Description   | Notes          |
|--------------------|---|----------------|
| Scheduler<br>users | The application ends abnormally if a view-only location is selected in the <b>Filter</b> drop-down list and you select <b>Configure</b> > <b>Physician and Clinic Hours</b> (Schedule Setup). | WLF-<br>117034 |
|                    | Workaround: Avoid accessing Schedule Setup for view-only locations.   |                |

### WorkDesk issues

| change log.Workaround: None.Physician<br>WorkDeskAn error message is displayed when you try to add a history element to<br>a SOAP template.WLF-<br>21372UsersWorkaround: None.WLF-<br>21405All usersSome new buttons are displayed in the main WorkDesk window (for<br>example, items to restore, minimize, and close the window); they don't<br>do anything.WLF-<br>21405Physician<br>WorkDesk<br>usersThe pin icon is displayed (in the lower right comer of the expanded<br>ribbon [after you click a button - for example, Configuration - in the main<br>WorkDesk window]).WLF-<br>21403Physician<br>WorkDesk<br>usersThe Audit Log doesn't have matching records when a service provider<br>creates a visit record via Consult Letter.WLF-<br>11655Physician<br>WorkDesk<br>usersIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.<br>WorkDesk<br>usersWLF-<br>11587Front Office<br>Staff<br>WorkDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.<br>WorkDesk<br>usersWULF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-<br>11700  | Users<br>affected | Description  | Notes          |
|--|-------------------|--|----------------|
| users       Workarburkt, Ordse al of redupen the WorkDesk.       Weisers         All users       Under certain conditions, the Change Log records exam items that haven't changed. Each time you open a tab, information is written to the change log.       WLF-21185         Physician       An error message is displayed when you try to add a history element to a SOAP template.       WLF-21372         Workaround: None.       WLF-21372         All users       Some new buttons are displayed in the main WorkDesk window (for example, items to restore, minimize, and close the window); they don't do anything.       WLF-21405         Physician       The pinicon is displayed (in the lower right comer of the expanded ribbon [after you click a button - for example, Configuration - in the main WorkDesk window]).       WLF-21405         Physician       The Audit Log doesn't have matching records when a service provider is configured with a Message recipient default of workaround: None.       WLF-11655         Physician       If a service provider is configured with a Message recipient default of workaround: None - data display issue.       WLF-11567         Physician       If a service provider is configured with a Message recipient default of workaround: Avoid using the "none" option for now.       WLF-11577         Physician       Workaround: Algoid using the "none" option for now.       WLF-11577         WorkDesk       If a service provider is configured with a Message recipient default of workaround: Avoid using the "none" option for now.       WLF-11577   | ,                 |  |                |
| haven't changed. Each time you open a tab, information is written to the<br>change log.21189Workaround: None.Workaround: None.WLF-<br>21372Physician<br>WorkDeskAn error message is displayed when you try to add a history element to<br>   |                   | Workaround: Close and reopen the WorkDesk.   | 214032         |
| Physician<br>WorkDeskAn error message is displayed when you try to add a history element to<br>a SOAP template.WLF-<br>21372All usersSome new buttons are displayed in the main WorkDesk window (for<br>example, items to restore, minimize, and close the window); they don't<br>do anything.WUF-<br>21405Physician<br>WorkZesk<br>usersThe pin icon is displayed (in the lower right comer of the expanded<br>ribbon [after you click a button - for example, Configuration - in the main<br>WorkDesk window]).WUF-<br>21405Physician<br>WorkZesk<br>usersThe Audit Log doesn't have matching records when a service provider<br>creates a visit record via Consult Letter.WUF-<br>21405Physician<br>WorkDesk<br>usersIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.<br>Workaround: Avoid using the "none" option for now.WLF-<br>11700Front Office<br>Staff<br>WorkDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.<br>WorkDesk<br>usersWUF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-<br>11700   | All users         | haven't changed. Each time you open a tab, information is written to the                                       | WLF-<br>211893 |
| WorkDesk<br>usersa SOAP template.21372Workaround: None.Some new buttons are displayed in the main WorkDesk window (for<br>example, items to restore, minimize, and close the window); they don't<br>do anything.WLF-<br>   |                   | Workaround: None.  |                |
| All usersSome new buttons are displayed in the main WorkDesk window (for<br>example, items to restore, minimize, and close the window); they don't<br>do anything.WLF-<br>21405Physician<br>WorkDesk<br>usersThe pin icon is displayed (in the lower right corner of the expanded<br>ribbon [after you click a button - for example, Configuration - in the main<br>WorkDesk window]).WLF-<br>21403Physician<br>Workaround: None.Workaround: None.WLF-<br>21403Physician<br>WorkDesk<br>usersThe Audit Log doesn't have matching records when a service provider<br>creates a visit record via Consult Letter.WLF-<br>11655Physician<br>WorkDesk<br>usersIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.WLF-<br>11587Front Office<br>Staff<br>workDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.WLF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-  |                   |  | WLF-<br>213726 |
| example, items to restore, minimize, and close the window); they don't<br>do anything.21405<br>21405<br>21405Physician<br>   | users             | Workaround: None.  |                |
| Physician<br>WorkDesk<br>usersThe pin icon is displayed (in the lower right comer of the expanded<br>ribbon [after you click a button - for example, Configuration - in the main<br>WorkDesk window]).WLF-<br>21403Physician<br>Workaround: None.Workaround: None.WLF-<br>21403Physician<br>WorkDesk<br>usersThe Audit Log doesn't have matching records when a service provider<br>creates a visit record via Consult Letter.WLF-<br>11655Physician<br>Workaround: None - data display issue.WLF-<br>1165511587Physician<br>WorkDesk<br>usersIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.WLF-<br>11587Front Office<br>Staff<br>WorkDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.WLF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-   | All users         | example, items to restore, minimize, and close the window); they don't   | WLF-<br>214051 |
| WorkDesk<br>usersribbon [after you click a button - for example, Configuration - in the main<br>WorkDesk window]).21403Physician<br>WorkDeskWorkaround: None.WLF-<br>  |                   | Workaround: None.  |                |
| Physician<br>WorkDesk<br>usersThe Audit Log doesn't have matching records when a service provider<br>creates a visit record via Consult Letter.WLF-<br>11655Physician<br>WorkDesk<br>usersIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.WLF-<br>11587Workaround: Avoid using the "none" option for now.WLF-<br>11587Front Office<br>Staff<br>WorkDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.WLF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>WLF-<br>W | WorkDesk          | ribbon [after you click a button - for example, Configuration - in the main                                    | WLF-<br>214031 |
| WorkDesk<br>userscreates a visit record via Consult Letter.11655Workaround: None - data display issue.Workaround: None - data display issue.11655Physician<br>WorkDeskIf a service provider is configured with a Message recipient default of<br>"none", the EMR ignores this setting and uses the clinic-level setting.WLF-<br>   |                   | Workaround: None.  |                |
| Physician<br>Workaround: Avoid using the setting and uses the clinic-level setting.WLF-<br>11587WorkDesk<br>users"none", the EMR ignores this setting and uses the clinic-level setting.WLF-<br>11587Front Office<br>Staff<br>WorkDesk<br>usersAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.WLF-<br>11700WorkDesk<br>usersMorkaround: Ignore the window.WLF-<br>11700BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-<br>WLF-   | -                 |  | WLF-<br>116558 |
| WorkDesk<br>users"none", the EMR ignores this setting and uses the clinic-level setting.11587Workaround: Avoid using the "none" option for now.Workaround: Avoid using the "none" option for now.WLF-Front Office<br>Staff<br>WorkDesk<br>   | users             | Workaround: None - data display issue.   |                |
| Front Office<br>StaffAn unexpected window (Enter Parameter Value) is displayed when you<br>open an incomplete radiology report.WLF-<br>11700WorkDesk<br>usersWorkaround: Ignore the window.WLF-<br>Workaround: Ignore the window.WLF-<br>USERBC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-<br>WLF-  | ,                 |  | WLF-<br>115871 |
| Staff<br>WorkDesk<br>usersopen an incomplete radiology report.11700WorkAround: Ignore the window.BC prenatalOn the Part 2 Visits tab of the Prenatal form, you can enter a non-WLF-  | users             | Workaround: Avoid using the "none" option for now.   |                |
| users     On the Part 2 Visits tab of the Prenatal form, you can enter a non-     WLF-   | Staff<br>WorkDesk |  | WLF-<br>117001 |
|  |                   | Workaround: Ignore the window.   |                |
| בוסייה הפסיפ בהוויהסיירי עקווס והם <b>ועסומד</b> וסומ  |                   |  |                |
| Workaround: Enter only numeric values in the weight field.   | form users        | numeric value in the <b>Weight</b> field.<br><b>Workaround:</b> Enter only numeric values in the weight field. | 116459         |