



Wolf EMR

Release Notes for Alberta and BC

v2018.3.20

Revised October 4, 2018, version 2018.3.20

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2018.3.20

September 26, 2018

This version of Wolf EMR provides enhancements for the new prescriber.

What's new?

New prescriber enhancements

- To improve readability, discontinued medications and medications that are no longer available on the market now appear in grey italic text instead of strikethrough text.
- For variable and sequential dose prescriptions, the start date of each new dose is now included on the printed prescription.
- Printed prescriptions now include the time when it was printed in the footer, in addition to the date.

The screenshot shows a printed prescription form. At the top, there is a grey header bar with the text "Current Medication List:". Below this, the following medications are listed in bold text:

- Neostigmine (Neostigmine Omega 2.5 mg/mL injectable solution)**
1 to 2 mL Injectable Once daily for 5 Days
- Testosterone (Delatestryl 200 mg/mL intramuscular solution)**
1 to 2 mL Intramuscular Once daily for 5 Days
- Acetazolamide (Diamox) 250 mg i PO OD**
- Citalopram (Celexa) 10 mg 1/2 PO OD**
- Digoxin (Lanoxin) 0.125 mg i PO OD**

Below the medication list, there is a red rectangular box highlighting the footer area. The footer contains the text "Page 1 of 1" and "Rx Printed on 13-Sep-2018 17:11 PM".

- When entering drug allergies and choosing a reaction type of **Other**, the details that you type in the comments are now included on the printed prescription.

Fix

Prov.	Wolf ID	Problem ID	Description
All	WLF-238856	1134464	When choosing to Order Labs from a SOAP note, the incorrect patient's information was included within the lab requisition SMART form.

2018.3.11

September 18, 2018

This version of Wolf EMR provides one enhancement and fix.

What's new?

Vitals entry feature enabled

This release includes the activation of the new vitals entry features, which was unfortunately not enabled in the original v2018.3 release. We apologize for the inconvenience that this caused to our users who were looking forward to using this new functionality. To learn more about this new feature, see "Vitals entry" in the Wolf EMR help, where you can also view a recording of a webinar that we hosted to introduce and demo this functionality.

Indicator for partial incoming eFax documents

When using eFax, if an incoming fax is considered incomplete (for example, pages are missing and were not sent properly), within the Wolf EMR incoming faxes folder, the fax document's file name will now have the text **_PARTIAL** appended at the end. This indicates that you should follow-up with the sender so that they can re-send the fax. For more information about this functionality, see "Electronic faxing (eFax)" in the Wolf EMR help.

Fix

Prov.	Wolf ID	Problem ID	Description
All	WLF-238491	1120731	When using eFax, some incoming unread faxes were not imported into the Wolf EMR incoming faxes folder.

2018.3.10

August 28, 2018

This version of Wolf EMR provides a few enhancements and fixes.



Some enhancements or new features were implemented as a result of ideas that our users suggested on the [Wolf EMR community portal](https://telushealthcommunity.force.com/wolfcommunity) (<https://telushealthcommunity.force.com/wolfcommunity>). We encourage you to continue to submit new ideas and to vote for and comment on existing ideas!

What's new?

Prov.	New feature or enhancement
All	"Setting default keywords and document types when linking several similar documents in a row" below
All	"Support for Fraser Health PDF transcription reports from Excelleris" on the next page
All	"Miscellaneous enhancements" on the next page
All	"Fixes" on the next page

Setting default keywords and document types when linking several similar documents in a row



Users suggested this new feature as an idea on the Wolf community portal: [Documents - Options to retain keywords and document type when linking documents](#)

When linking several documents in a row that will have the same keywords and/or document types, you can now choose to retain the ones that you just selected as the default ones for the next document. The keywords and document types are retained only for your current session, and return to blank after you close the **Documents** window. From the **Options** menu, choose **Retain Keyword(s)** and/or **Retain Document Types**. See "Linking documents to patient charts" in the online help.

Support for Fraser Health PDF transcription reports from Excelleris

Wolf EMR now supports importing Fraser Health PDF Transcription from Excelleris for Maternal Fetal Medicine and Early Pregnancy Assessment Clinic reports. Once imported, these reports display in the **Electronic Investigations** area. Once you view an Excelleris Transcription Report however, it is saved in the **Documents** area in the patient's medical summary. See "Importing electronic investigations and reports" in the online help.

Miscellaneous enhancements

- A new **PatientAgeInYears** bookmark is now available to insert within SMART forms. It inserts the patient's age as a simple numerical (such as 32). For patients younger than 10 years, shows the age in years in decimals (such as 0.75 if the patient is 9 months old). See "Bookmarks" in the online help.
- In various WCB-Alberta forms, some fields were renamed. "Contact with WCB case manager" was renamed to "Case Conference with WCB case manager". And "Contact with WCB physician" was renamed to "Case Conference with WCB physician".
- A new reminder preference was added in **Patient Maintenance** for patients who prefer to have **No Automated Reminder**. See "Adding a new patient" in the online help.
- The **Appointment CSV Extract** report now includes additional fields for patient ID, appointment ID, provider ID, preferred language, and the patient name is split into first, middle, and last name. See "Scheduling reports" in the online help.

Fixes

Prov.	Wolf ID	Problem ID	Description
All	WLF-217331	646763	When merging two patient charts, the patient status (such as active or deceased) was not merged properly.
All	WLF-236584	1071146	In practice searches, users were unable to add the column for Lab Result Date (Most Recent Type) in the search results.
All	WLF-237377	1078211	In the scheduler, the incorrect referring MD was saved.
All	WLF-237687	1094359	When using the Wolf EMR patient portal and when you specified to exclude an appointment from appointment reminders, patients still received a reminder.

Prov.	Wolf ID	Problem ID	Description
All	WLF-237788	1097066	If a message had no text within the main message body and you re-directed the message, and then closed the WorkDesk with the re-direct window still opened, the message was deleted.
All	WLF-238132	1088937	In practice searches, users were unable to add a column for Lab Result (Most Recent of Type) in the search results.

2018.3

August 15, 2018

This version of Wolf EMR provides new features, enhancements, and fixes.



Some enhancements or new features were implemented as a result of ideas that our users suggested on the [Wolf EMR community portal](https://telushealthcommunity.force.com/wolfcommunity) (<https://telushealthcommunity.force.com/wolfcommunity>). We encourage you to continue to submit new ideas and to vote for and comment on existing ideas!

What's new?

Prov.	New feature or enhancement
All	"Patient assistance program" below
All	"New prescriber enhancements" on page 13
All	"Pharmacy address book" on page 15
All	"Medication list updates" on page 16
AB, BC	"Vitals entry enhancements" on page 16
All	"Lab enhancements" on page 19
AB	"Alberta billing enhancement" on page 19
All	"Miscellaneous enhancements" on page 20
All	"New or changed SMART forms" on page 21
All	"Fixes" on page 24

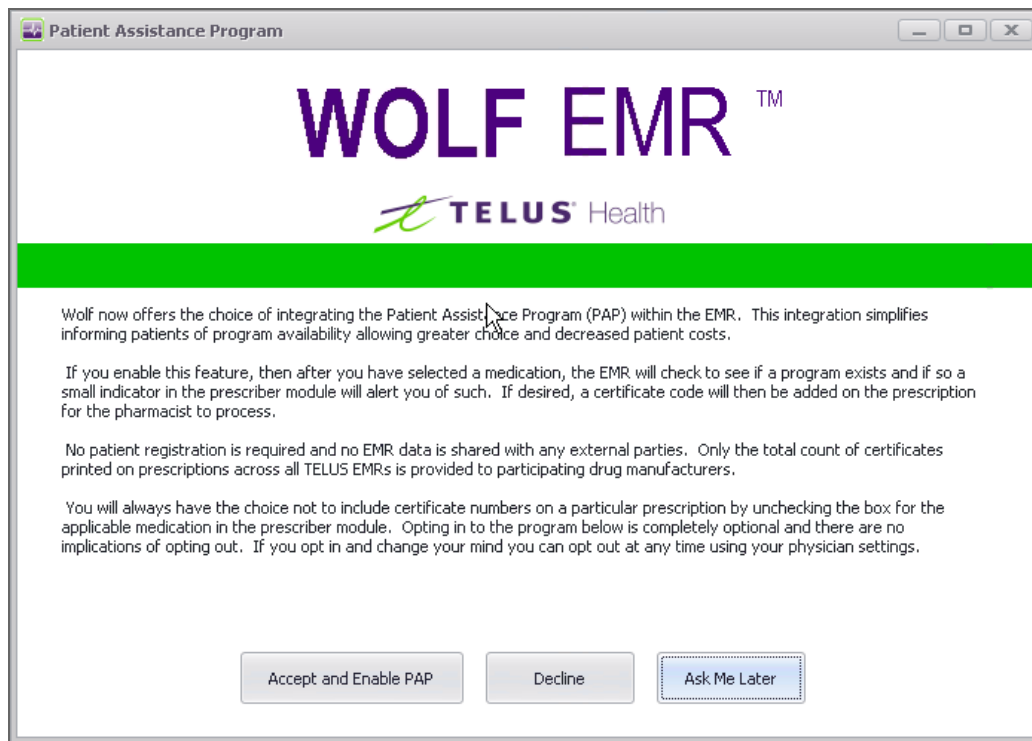
Patient assistance program

Wolf EMR now integrates Patient Assistance Program (PAP) information directly on your prescriptions while prescribing participating medications with the new prescriber. This copay program enables patients to receive brand-name medication at a subsidized cost from participating manufacturers. This integration simplifies informing patients of program availability, allowing greater choice and decreased patient costs.



Note: This integration is only available in the new prescriber. If you are not yet using or haven't yet learned about the new prescriber, see "New prescriber" in the help or the [New Prescriber User Guide](#).

After the update to this version of the EMR, each provider will be prompted upon log in to participate in the program. Providers can also opt out (or opt in) at any time.



When providers opt in, after they choose a medication to prescribe, the EMR checks to see if a program exists and, if so, an indicator within the medications window alerts you. If desired, a certification code will then be added on the prescription for the pharmacy to process and you can print an optional information sheet for the patient and pharmacy.

Disopram (Valium oral tablet) 5 mg 1 TAB PO QD pm
1 TAB Oral Once daily As Needed for 10 Days

Prescriber: Schuster, Beata C., MD, FRCPC, Pediatrician
Pharmacy: Central Care Pharmacy 429 9th Ave S.E. Cal.

Prescription SIG Directions: Single, Anticoagulant, Information Rx, Continuous, Short Term

Dosing: 1 to 10, Route: PO, Frequency: QD, Duration: 10, Start Date: 02-May-2018

Other Directions: Problem

Refill Details: Dispense Quantity: 10, Refills: 0

Pharmacist Instructions: Internal, Week(s), Max Disp Qty, TAB

☒ Allow Substitutions

☒ Patient Assistance Program ☒ Print PAP Information Sheet

Copy Plan Detail Information

- Patient Assistance Program available to subsidize the cost of this medication.
- If this option is checked, a patient assistance number will automatically print on the prescription along with a handout for the patient.
- No patient registration is required.
- No patient or physician information will be shared from the BMS.
- You can cease notifications of Patient Assistance Program availability by opting out in the Preferences menu.

Air, Jane

Wolf Demonstration Clinic for BC
1234 - Wolf Ave.
Vancouver, BC V3S 5J9
Phone: (604) 555-1234
Fax: (604) 630-7094

Written Date: 11-Jun-2018

Rx:

Ruth Zupanich
6459 Parker Ave.
Vancouver, BC V5V 2C5

Birth Date: 13-Feb-1967 - Female
PHN: 9999 168 832

1) **Alendronate-cholecalciferol (Fosavance 70 mg-5600 units oral tablet)**
1 TAB Oral Once daily for 3 Days

Quantity: 3 TAB Refills: None

Patient Assistance Program "99999071" Carrier/Grp: "1071" Assure

This code allows you to have a portion of the drug cost covered by the drug manufacturer. By asking your pharmacist to redeem this code, you agree to have the information on this prescription shared with the program administrator. <http://telusemr.ca/pap>

Signature: _____

Allergies/Intolerances:

penicillin VK	Drug Allergy	diarrhea, Adverse Reaction
---------------	--------------	----------------------------

For more information, see "Patient assistance program" in the online help.

New prescriber enhancements

The new prescriber received the following enhancement. If you haven't yet learned about the new prescriber, see "New prescriber" in the online help or the [New Prescriber User Guide](#).

Printing all medications prescribed by other providers

When you choose to **Print All** prescriptions, medications prescribed by other providers in your clinic are now included.

New prescription fields

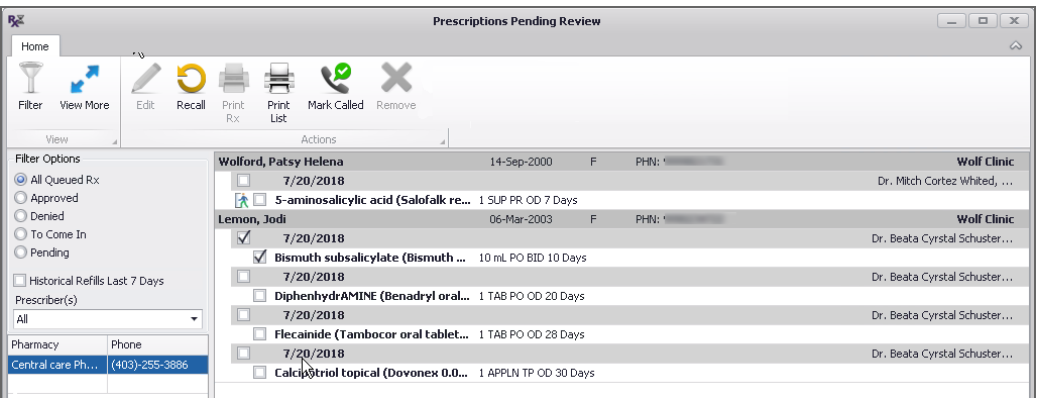
The following new fields are now available when prescribing medications. While these were added to support the upcoming PrescriberT™ e-prescribing functionality, they are available to all users of the new prescriber.

- **Site of Admin:** (blank by default) Indicates to a pharmacy where a medication should be administered (such as left shoulder). You can manually add new sites.
- **Problem:** If a problem is selected within the prescription, it now appears in the printed prescription.

Improved renewal requests window

The **Prescriptions Pending Review** window for both front-end staff and providers was improved.

Front-end staff view:







Provider view:

- Renewal requests for each pharmacy or patient are now grouped.

In the front-end staff view, the first line shows the patient information, followed by the date of the request, and medication details.


In the provider view, the patient banner appears at the top. The first line shows the pharmacy information, followed by the date, location, and provider who is requesting the renewal, followed by the medication details.

To see more detailed information, click  **View More**.

- Status icons now appear for each medication in the queue. This enables you to see at a glance which action was taken (approved , denied , patient must come in , recalled )

For more information, see "Managing queued prescriptions - queuer workflow (new prescriber)" or "Processing queued prescriptions and refill requests (- provider workflow (new prescriber)" in the online help.

Pharmacy address book

A new pharmacy address book is now available when you search for a pharmacy while prescribing and in **Patient Maintenance**. When you select a pharmacy, click the  icon.

Name	Address	City	Phone	Fax
Central care Pharmacy	428 9th. Ave. S.E. Calgary T2G...		(403)-255-3886	
Central Care Pharmacy	428 9th. Ave S.E. Calgary T2G ...		(403)-255-3886	
Drugstore Pharmacy	SIGNAL HILL		(403)-686-8030	
Health Plus Rexall Pharmacy	Fax - 254-1773		(403)-254-9600	
IDA	Symons Valley		(403)-274-2444	
luke's value drugma	2 4st n.e.			
luke's value drugma	2 4th st n.e.		(403)-266-4142	
luke's value drugma	2 4th st n.e.		(403)-266-4142	
outpt pharmacy	Symons Valley		(403)-943-7303	
Rexall Drug	berta children's hosp		(403)-235-5902	
Rexall Drug	1st s.e		(403)-932-3444	
rexall drug store	ochrane		(403)-255-1922	
Rexall, Health Plus	Fax - 254-1773		(403)-254-9600	
safeway	marketmall		(403)-288-8804	
safeway	north hill mall		(403)-210-0224	
Shoppers	Market Mall		(403)-288-0111	
Shoppers Drug Mart	Deer Valley		(403)-278-7460	

Medication list updates

The Multum medication and interaction list was updated to reflect new, modified, and discontinued medications, as well as updated dosages up to the June 2018 drug list.

Vitals entry enhancements



Users suggested this new feature as an idea on the Wolf community portal: [Entering vitals](#)



View video tutorial:

Recorded webinar: [Vitals entry functionality](#) (33:28)

If the video does not play, [Click here](#) to copy the web address and then paste it into a web browser outside the Wolf EMR data centre.

We improved how vitals are entered in Wolf EMR. Front-end staff can now enter vitals without the presence of a health care provider. In addition, providers and front-end staff can now easily enter historical vitals and enter multiple values of the same vital (such as blood pressure taken at intervals during the same visit). You can access the vitals options from the right-click menu (**Vitals Without a Provider**, **Vitals Multiple**, and **Vitals Historical**).

Entering vitals by front-end staff

Front-end staff can now enter vitals in patient charts without the presence of a provider. For example, if patients are participating in a weight management program, staff can capture their weight from the clinic scale.

From the WorkDesk, under **Data Entry**, click **Vitals Without Provider** and find the patient.

These vitals visits do not have a real provider attached to them and are not billed. Instead, they are entered as a special “vitals without provider” visit, under a specially-configured “non-provider” (for example, named **Vitals Provider**). These visits appear in the list of encounters, and show the initials of the vitals provider (for example **VP**).

When filtering encounters, you can choose to include or exclude these vitals visits. Before front-end staff can enter vitals, the special vitals provider must first be enabled and configured.

For more information, see "Entering vitals by front-end staff" and "Configuring a “non-provider” for vitals entry" in the help.

Entering historical vitals

You can now easily enter multiple historical vitals at once. For example, a patient may provide a set of vitals that they captured over the course of several days or weeks. Or, you may receive a set of vitals from a consultant's letter. There is no encounter associated with these readings.

From the WorkDesk, under **Data Entry**, click **Historical Vitals** and find the patient.

Historical Vitals

* Date: * Source:

BP Systolic: Pulse: Height: Waist Circ.: Head Circ.: ☒ cm ☐ in Temp.: ☒ C ☐ F

BP Diastolic: RR: Weight: ☒ kg ☐ lb BMI: O2 Sats: Glucose:

Date	Time	Source	BP Systolic	BP Diastolic	Pulse	RR	Height	Weight	BMI	Waist Circ.	Head Circ.	Temp.	O2 Sats	Glucose
12-Dec-2016	11:00 AM	Source 1	120	80			165 cm	45 kg	16.6					

For more information, see "Entering historical vitals" and "Configuring historical vitals entry" in the help.

Entering multiple vitals

You can enter multiple readings of the same vital for blood pressure, pulse, temperature, respiration rate, and O2 saturation. For example, an anxious patient may have multiple blood pressure readings taken every 15 minutes for an hour.

The recording of multiple vitals can be attached to a vitals visit performed by front-end staff or to a regular encounter with a provider.

For front-end staff, from the WorkDesk, under **Data Entry**, click **Vitals Without Provider**, and find the patient.

For providers, from the WorkDesk, click **Vitals Entry** and select the encounter from the list.

In the **Structured Examinations** list, choose **Vitals Multiple**.

BP Systolic: Pulse: Height: vWaist Circ: Length Units: ☒ cm ☐ in Temp: O2 Sats:
 BP Diastolic: RR: vWeight: BMI Weight Units: ☒ kg ☐ lb ☒ C ☐ F %

Note: For a vital reading to show in the system (ex: flowsheets, graphing) it must be marked as Use. Only one for each vital type may be marked.

Blood Pressure

Systolic Diastolic Posture Location Exertion Date / Time:
 * * 16-Dec-2016 7:52 PM ☐ Use Save Delete Ne

Systolic	Diastolic	Posture	Location	Exertion	Time

Pulse

BPM Posture Location Exertion Date / Time:
 * 16-Dec-2016 7:52 PM ☐ Use Save Delete Ne

BPM	Posture	Location	Exertion	Time

Temperature

Location Date / Time:
 * ☒ C ☐ F 16-Dec-2016 7:52 PM ☐ Use Save Delete Ne

Temp	Unit	Location	Time

Respiration Rate

RR Exertion Date / Time:
 * 16-Dec-2016 7:52 PM ☐ Use Save Delete Nev

For more information, see "Entering multiple vitals" and "Configuring multiple vitals entry" in the help.

Lab enhancements

Investigation reports from the following facilities are now available in the **Documents** tab.

- Endoscopy reports from Fraser Health Authority
- Clinical & Systems Transformation reports from Vancouver Coastal, Providence Health and PHSA Health Authorities

Alberta billing enhancement

In Alberta, when searching for bills, you can now search for inactive providers' bills. See "Searching for bills" in the online help.

Miscellaneous enhancements

Height on adult charts



Users suggested this new feature as an idea on the Wolf community portal: [Height on adult chart](#)

You can now see the height of adult patients (20+) when you hover your mouse over the weight in the patient banner.

Head circumference in general visit templates



Users suggested this new feature as an idea on the Wolf community portal: [Head Circumference Needs to be Added to the General Template](#)

You can now enter the head circumference in the **General Visit** SOAP exam template (in addition to vitals entry (F6) window).

Other enhancements

- When scheduling recurring appointments or courses, you can now choose a **Biweekly** option for appointments every two weeks.
- Mammograms now appear as a procedure type when entering preventive care results for male patients.
- The **Maternity Patients Registered** list now excludes inactive patients by default.
- When viewing the list of external consultants, you can now view inactive consultants. In the list of consultants, an (I) indicator appears if a provider is inactive.
- When searching for external consultants, you can now search for inactive ones. Select the **Include Inactive** check box. In the list of consultants, inactive ones appear with an (I) indicator before their name. When you view their details, the date when they became inactive in your system is included.
- In British Columbia, when editing an incomplete WSIB form, you can now edit the **Attending Physician**. This is useful when one provider starts the form and another provider completes and submits it later.
- We improved the performance of loading electronic signatures within SMART forms.

New or changed SMART forms

National forms

Region	New	Update	SMART form name
Forms			
CAN	X		Consent to Obtain Personal Information-Service Canada
CAN	X		Medical Report-Service Canada
CAN		X	TRELEGY ELLIPTA Patient Support Program

Alberta forms

Region	New	Update	SMART form name
Forms			
AB	X		24 Hour Blood Pressure Monitoring Ref
AB	X		Assessment of Mental Functioning-AISH
AB			Deleted: Audiology Consultation Referral
AB	X		Cardiac Diagnostic Req-North West Cardio-AB
AB	X		Home Care Referral-AHS Home Care Ref-AHW
AB		X	Lumbar Spine Imaging Screening Record
AB		X	Senior Health & Geriatric Medicine Ref
AB	X		Surgical Booking Request Change or Cancellation
Calgary		X	AHS Anorectal Clinic Referral
Calgary		X	Asthma Ped Ref-ACH
Calgary		X	Audiology Ref-Bow River Hearing
Calgary		X	Community Accessible Rehab Ref
Calgary		X	COPD & Asthma Ref
Calgary	X		COPD & Asthma Program Respiratory Education Ref
Calgary	X		DECA Diabetes Endocrinology
Calgary	X		Diabetes Centre Educator Referral
Calgary	X		Diabetes Clinic Referral Calgary Rural-AHS
Calgary		X	Diabetes in Pregnancy Ref
Calgary		X	Hearing Loss Ref-HLC

Region	New	Update	SMART form name
Calgary		X	MEI Momentum Evidence Innovative (replaces >Physiatry Ref-Evidence)
Calgary		X	Panther Sports Medicine Req
Calgary	X		Pelvic Floor Clinic Ref-AHS
Calgary		X	Referral Form-PCNCF
Capital		X	Child & Teen Mental Health
Capital			Deleted: MRI Req (OP Consult)-CHG
Requisitions			
AB		X	CT Req-AHS
AB		X	MRI Req-AHS
AB		X	Nuclear Imaging Req-AHS
AB		X	Sleep Disorder Ref-Quality Sleep Care
AB		X	Sleep Referral-MedSlee (replaces Sleep Disorder Ref-MedSleep)
AB		X	Zoonotics-Serology Req 20087
Calgary		X	Molecular Diagnostic Req-ACH
Calgary	X		Pediatric Nutrition Counselling Ref
Calgary		X	Pulmonary Req-Peak
Calgary		X	Respiratory Req-Dream Sleep
Calgary		X	Ultrasound Req-Sunridge
Capital		X	Adult Bariatric Clinic Ref
Capital		X	AHS Community Audiology Services Request
Capital			Deleted: Colonoscopy Screening-SCOPE
Capital		X	Micro Req-Dynalife-AB Cap
Capital			Deleted: MRI Req (OP Consult)-CHG
Capital	X		Pulmonary Req -Optimum Pulmonary Diagnostics
Capital			Deleted: Respiratory Req-Gameau
Central	X		Lab Req
Central	X		Non-gynecological cytology requisition
North		X	Lab Req-AB (19946)
South	X		Colposcopy Referral-AHS

British Columbia forms

Region	New	Update	SMART form name
Forms			
BC		X	Bounce Back Ref (replaces form in the VIHA folder)
BC	X		First Link Alzheimer Society
BC		X	Report Ability to Drive
IHA	X		BCCH Scoliosis Referral Form
IHA	X		Diabetes Education Centre Ref
VCHA	X		Maternal Child Health Program ref - Kaxla Heiltsuk Society
VCHA			DELETED: Pain Assessment Ref-Change Pain
VCHA			DELETED: Internal Medicine & Rapid Access Ref-StPaul
VCHA		X	Sexual Health Ref (Female)-UBC
VIHA	X		Diabetes Education Centre Ref
VIHA	X		Outpatient Adult Diabetes Services Ref
Requisitions			
BC		X	Bone Density (OP)
BC	X		Sleep & Respiratory Req-Mainland
BC		X	NIPT Req-LifeLabs Panorama
BC	X		Respiratory Ref-Independent Respiratory (replaces Respiratory Ref)
FHA	X		Cardiology Diagnostic Services Req-Burnaby Hospital
FHA	X		Pulmonary Diag Req (RTXX106256A)
IHA			DELETED: EMG Req-RIH
IHA		X	MRI Req
IHA		X	Respiratory Services Req
VCHA	X		Alzheimer Patient Registration
VCHA		X	US & X-Ray Req-WCMI
VHCA		X	Bone Density Req-Greig
VHCA		X	Fertility Ref-Olive
VHCA	X		Rapid Breast Req-PHC
VHCA		X	X-Ray Req-Greig
VIHA	X		Atrial Fibrillation Clinic-RJH
VIHA		X	Lab Req-BC VIHA

Region	New	Update	SMART form name
Special authority forms			
BC			DELETED: Glycopyrronium + Tiotropium (5362)
BC	X		Pharmacare Medication coverage- Medical Assistance in Dying
BC	X		Renflexis (Infliximab) PSP Enrollment - Merck
BC		X	Xpose Rheumatology PSP enrollement_Cosentyx Xpose Dermatology PSP enrollement Cosentyx Xpose - XOLAIR for CIU

Saskatchewan form

Region	New	Update	SMART form name
Requisitions			
SK		X	MRI Req-Mayfair

Fixes

Prov.	Wolf ID	Problem ID	Description
All	WLF-214275	613526	When printing an encounter from Patient Maintenance, users encountered the error "Invalid length parameter passed to the RIGHT function".
All	WLF-216707	608426	In the scheduler, when viewing a patient list from the appointment details, users were unable to choose a list when they had previously viewed another patient list.
All	WLF-228078	924099	In practice searches, when viewing rule matches, if two patients had the same first and last name, they appeared as a single patient instead of two separate patients.
All	WLF-231004	953725	If a patient had two appointments in the same day, opening the Vitals Entry (F6) from the scheduler always opened an encounter for the first appointment of the day.
AB BC	WLF-231094	981214	In the Service Summary billing report, locum bills were not included when the provider they were covering for had bills within the report dates.
All	WLF-234072	1017844	Added more white margin space at the top of printed prescriptions created with the new prescriber to prevent text from getting cut off when manually faxing.

Prov.	Wolf ID	Problem ID	Description
All	WLF-234567	1028009	In the scheduler, if a user was restricted from viewing patient demographics, information was still visible.
All	WLF-235038	1038365	When adding vaccinations, users could enter an empty line after a lot number, which caused issues when exporting the immunization report to a spreadsheet.
All	WLF-235142	1039173	In the referral letter composer, re-opening and printing a past letter displayed today's date instead of the original letter date.
All	WLF-235516	1047922	Document keywords for PSA (prostate-specific antigen) were not identifying the document as a preventive care procedure in the medical summary.
All	WLF-235653	618313	Deleting an ICD9 codes in configuration generated the error "Error: -2147217913 was generated by Microsoft OLE DB provider for ODBC Drivers".
All	WLF-235916	1058860	Running the Appointment CSV Extract report generated the error: "This program is blocked by group policy." then "Access to the path 'F:\AppointmentExportReport_...csv' is denied".
All	WLF-236008		Printing a patient lab results from the Investigation/Document In Basket using Quick Print used the printer from the last room you were in.
All	WLF-236375	1067880	Configuring a new province generated the error "Run-time error '-2147217900(80040e14)': Invalid column name".
All	WLF-236495	1070306	In the Tasks tab of the provider WorkDesk, the pane intermittently caused display issues.
All	WLF-236553	1071216	In practice search results, users were unable to add a column for the Exam Finding Date (Most Recent of Type).
AB	WLF-236648	1073057	When a lab import from Calgary Laboratory Services was interrupted, only partial lab information appeared in patient charts.
All	WLF-236664	1073082	When copying appointments in the scheduler that were written off or memoed, the Memo or Write Off status was not copied.

Prov.	Wolf ID	Problem ID	Description
All	WLF-236838	1068974	In SOAP notes, users were unable to print all information from exam findings.
All	WLF-238055	1110197	Users were unable to print referrals from the Referral Letter Composer. When using the Quick Print button, users encountered an error and the referral did not print and when using the Print button no error was generated but the referral also did not print.

Known issues in 2018.3.20

TELUS Health is aware of the following known issues in the Wolf EMR 2018.3.20 release, which will be further triaged and resolved in upcoming releases.

While we make every effort to include information about high priority defects and fixes that, in our best judgment, should be disclosed to clients, be aware that not all known defects and fixes are documented herein.

Critical issues

Users affected	Description	Notes
All WorkDesk users	Groups without any members linked are displayed and can be selected in the Follow Ups window. Workaround: None - data display issue; do not send messages to groups that have no active members.	WLF-116777

Document issues

Users affected	Description	Notes
All users	If you click the middle part of the Documents window and press F9 to open Patient Maintenance , an error message (Run-time error: Invalid procedure call or argument) is displayed. After you click OK , the Documents window closes. Workaround: None	WLF-116848

Lab issues

Users affected	Description	Notes
All users	<p>Import history for Lab 3 is showing CRC-32 value instead of SHA512 value.</p> <p>Workaround: None</p>	WLF-213715

Patient List issues

Users affected	Description	Notes
All users	<p>Under certain conditions, items from the Patient Search tab are being displayed on the Restriction Data tab.</p> <p>Workaround: None</p>	WLF-212806

Patient Maintenance issues

Users affected	Description	Notes
All Patient Maintenance users	<p>If you open the Patient Search window from the Patient Search tab of Patient Maintenance (from Scheduling), in the calendar (displayed from the Birth Date field of Patient Search) you cannot use the mouse to select a different date; you must use the keyboard instead.</p> <p>Workaround: Avoid using this workflow to enter the birth date for a patient.</p>	WLF-117035
Clinic administrators	<p>Users with view-only access to the Demographics module can create new patient records via the Patient Quick Add form.</p> <p>Users with view-only access can create patients using the quick-add tool, but these cannot be modified post-creation. These would also be limited to very basic details (Name, DOB, PHN, Phone#).</p> <p>Workaround: Users with read-only access to demographics should not use the Patient Quick Add tool.</p>	WLF-116776

Users affected	Description	Notes
All Patient Maintenance users	An “Invalid procedure call or argument” error is displayed if any text field ends with a hyphen (-) on the Name/Addr/Phone tab. Workaround: Avoid ending any text field in the Name/Addr/Phone tab with a hyphen.	WLF-116731
All Patient Maintenance users	When you try to unmask a security restriction, an error message (“Run-time error: Invalid procedure call or argument”) is displayed. Workaround: None.	WLF-116997

Patient Portal issues

Users affected	Description	Notes
Patient Portal users	If you sign out from the patient portal while in step 2 of booking an appointment, “An Error Has Occurred” is displayed. Workaround: None	WLF-213897

Scheduling issues

Users affected	Description	Notes
Scheduler users	The application ends abnormally if a view-only location is selected in the Filter drop-down list and you select Configure > Physician and Clinic Hours (Schedule Setup). Workaround: Avoid accessing Schedule Setup for view-only locations.	WLF-117034

WorkDesk issues

Users affected	Description	Notes
Physician WorkDesk users	After you resize the window and restore it, part of the window is cut off. Workaround: Close and reopen the WorkDesk.	WLF-214032
All users	Under certain conditions, the Change Log records exam items that haven't changed. Each time you open a tab, information is written to the change log. Workaround: None.	WLF-211893
Physician WorkDesk users	An error message is displayed when you try to add a history element to a SOAP template. Workaround: None.	WLF-213726
All users	Some new buttons are displayed in the main WorkDesk window (for example, items to restore, minimize, and close the window); they don't do anything. Workaround: None.	WLF-214051
Physician WorkDesk users	The pin icon is displayed (in the lower right corner of the expanded ribbon [after you click a button - for example, Configuration - in the main WorkDesk window]). Workaround: None.	WLF-214031
Physician WorkDesk users	The Audit Log doesn't have matching records when a service provider creates a visit record via Consult Letter. Workaround: None - data display issue.	WLF-116558
Physician WorkDesk users	If a service provider is configured with a Message recipient default of "none", the EMR ignores this setting and uses the clinic-level setting. Workaround: Avoid using the "none" option for now.	WLF-115871
Front Office Staff WorkDesk users	An unexpected window (Enter Parameter Value) is displayed when you open an incomplete radiology report. Workaround: Ignore the window.	WLF-117001
BC prenatal form users	On the Part 2 Visits tab of the Prenatal form, you can enter a non-numeric value in the Weight field. Workaround: Enter only numeric values in the weight field.	WLF-116459